

## TERMS, CONDITIONS AND NOTES

1. **PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.**
2. TERMS ARE NET 30 DAYS FROM DATE OF INVOICE. A SERVICE CHARGE OF 1.5% PER MONTH (18% PER YEAR) WILL BE CHARGED ON ALL ACCOUNTS NOT PAID WITHIN INVOICE TERMS. **ACCOUNTS PAST 60 DAYS WILL BE SUBJECT TO CHANGE TO C.O.D. STATUS.**
3. ALL PRICES ARE FOB OUR WAREHOUSE IN NORCROSS (ATLANTA), GEORGIA.
4. ORDERS ABOVE \$1000.00 WILL BE SHIPPED GROUND FREIGHT PRE-PAID — USA ONLY.
5. WARRANTY: FLAG NORTH AMERICA, INC. WARRANTS THEIR PRODUCTS TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP UNDER NORMAL USE, FOR A PERIOD OF **90 DAYS FROM DATE OF PURCHASE**. FLAG NORTH AMERICA WILL REPLACE OR ISSUE CREDIT ON ANY DEFECTIVE PRODUCT. THIS WARRANTY IS VOID FOR ANY PRODUCT FAILURE CAUSED BY MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR POOR MAINTENANCE. FLAG NORTH AMERICA MAKES NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED.
6. PARTS FOLLOWED BY “-R” ARE REPLACEMENT PARTS. OTHER MANUFACTURERS NAMES, PART NUMBERS OR DESCRIPTIONS ARE FOR REFERENCE PURPOSES ONLY.
7. SPECIAL ORDERS: ITEMS WHICH ARE ORDERED THAT ARE NOT NORMALLY STOCKED BY FLAG NORTH AMERICA MUST HAVE A PURCHASE ORDER NUMBER AND CANNOT BE RETURNED.
8. RESTOCKING FEE: ALL RETURNED ITEMS ARE SUBJECT TO A 15% RESTOCKING FEE.
9. ERRORS AND OMISSIONS EXCEPTED.